

# Privacy Policy for Foundation Wellbeing Trust

Last Updated: September 9, 2025

## 1. Introduction

Foundation Wellbeing Trust ("we," "us," "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you visit our website, [www.foundationwellbeingtrust.co.uk](http://www.foundationwellbeingtrust.co.uk) (the "Site"), make a donation, volunteer, or interact with us in any other way.

Our Registered Charity Number is 1176490. This policy has been created to ensure we comply with data protection laws and to be transparent about our practices.

## 2. What Information We Collect

We may collect and process the following types of personal data:

- **Personal Identification Information:** Your name, email address, postal address, and phone number when you fill out a form, make a donation, sign up to volunteer, or contact us directly.
- **Donation Information:** Financial information related to your donations, such as payment details. Please note that for online donations, we use a third-party payment processor (e.g., PayPal), and we do not store your full credit card or bank account details.
- **Technical Data:** Information collected automatically when you visit our Site, including your IP address, browser type, operating system, and information about your visit, such as pages viewed and links clicked. This is primarily collected through cookies and similar technologies.
- **Communications:** Records of your correspondence with us, whether by email, phone, or post.
- **Volunteer Information:** Information you provide when applying to volunteer, which may include your skills, interests, and availability.

## 3. How We Use Your Information

We use your personal data for the following purposes:

- **To Provide Our Services:** To process your donations, manage your volunteer status, and respond to your inquiries.

- **For Communication:** To send you information about our projects, events, and fundraising appeals. You can opt out of these communications at any time.
- **To Improve Our Website:** To analyze how visitors use our Site, helping us improve its functionality, content, and user experience.
- **For Administrative Purposes:** To maintain internal records, manage our operations, and comply with legal and regulatory obligations.
- **To Keep You Safe:** To fulfill our safeguarding duties and ensure the safety and wellbeing of our staff, volunteers, and beneficiaries.

## 4. Data Sharing and Third Parties

We do not sell your personal data to any third parties. We may share your information with trusted partners and service providers only when necessary to conduct our operations. These include:

- **Payment Processors:** We share transaction information with services like PayPal to process your donations securely.
- **Website and IT Support:** We may share data with third parties who help us maintain and manage our website and IT systems.
- **Social Media Platforms:** Our website includes links to and embedded content from social media platforms (Facebook, Instagram, YouTube). Interacting with these features may result in data being shared with those platforms according to their own privacy policies.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to a valid request from a public authority.

We will take all reasonable steps to ensure that our service providers are contractually obligated to protect your data and use it only for the purposes for which it was shared.

## 5. Cookies

Our website uses cookies to enhance your browsing experience and to collect information about how you use our Site. A cookie is a small text file stored on your device. We use them to remember your preferences, analyze site traffic, and support our marketing efforts. You can manage or disable cookies through your browser settings, though this may affect the functionality of our website. For more details, please see our Cookie Policy.

## 6. Your Data Protection Rights

You have the following rights regarding your personal data:

- **The Right to Access:** You can request copies of the personal data we hold about you.
- **The Right to Rectification:** You can ask us to correct any information you believe is inaccurate or complete information you believe is incomplete.

- **The Right to Erasure:** You can ask us to delete your personal data, under certain conditions.
- **The Right to Restrict Processing:** You can ask us to restrict the processing of your personal data, under certain conditions.
- **The Right to Object to Processing:** You can object to our processing of your personal data, under certain conditions.
- **The Right to Data Portability:** You can request that we transfer the data we have collected to another organization, or directly to you, under certain conditions.

To exercise any of these rights, please contact us using the details below.

## **7. Data Security**

We have implemented appropriate technical and organizational measures to protect your personal data from accidental loss, unauthorized access, use, alteration, or disclosure. We limit access to your data to those employees, volunteers, and third parties who have a legitimate business need to know.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any significant changes by posting the new policy on this page and updating the "Last Updated" date.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data protection practices, or if you wish to exercise any of your rights, please contact us at:

**Foundation Wellbeing Trust**

**Email:** [info@foundationwellbeingtrust.co.uk](mailto:info@foundationwellbeingtrust.co.uk)

**Phone:** 07398 823193